

## Review of Safer Neighbourhood Action Panels

### King's Lynn Neighbourhoods –

Neighbourhood	Ward(s)
King's Lynn North	St Margaret's with St Nicholas North Lynn
Gaywood, Fairstead and Reffley	Fairstead, Gaywood Chase, Gaywood North Bank, Old Gaywood Springwood
South & West Lynn	South & West Lynn

### Introduction

At the last review meeting held with SNAP Chairs, it was agreed that the King's Lynn SNAP meeting would be in the form of a drop-in surgery held on the first Tuesday each month between 11am & 1pm in the King's Court customer waiting area. There is a room booked for sensitive conversations.

This was intended to improve attendance by members of the public, as the evening meetings tended to be dominated by groups of people who raised the same issues at each meeting.

The drop-ins are supported by two Police Officers, usually PCSO's and/or the Police Engagement Officer, an office from Community Safety & Neighbourhood Nuisance. A Police Support Volunteer attends to take notes

Regrettably, numbers attending the drop-in sessions have not been as good as was hoped for, and mostly the same people who attended under the old system are attending now.

The issues raised have not been suitable to adopt as priorities.

Recently, Borough Council officers have been meeting with Police colleagues to agree how we can improve attendance, and also inform members of the public what SNAPs are for and how they should raise issues if they cannot attend.

### Proposal

1. That a 30 min drop in session takes place immediately prior to the KLACC meetings. At 6pm, members of the public will have to leave or they can stay to observe the meeting. If people still wish to talk to Officers, they will have to move to the Foyer.
2. Between KLACC meetings, the drop-in surgeries will continue as at present. Once building work starts on the ground floor, the arrangements will be reviewed.
3. There will not be a need for a Chairman, although Borough Councillors are welcome to attend.
4. Issues reported will be taken on by an officer (Borough or Police), or Councillor, and the outcomes fed back directly to the complainant.
5. The Police will decide if a Police Volunteer needs to attend.

People from communities outside King's Lynn are welcome to attend the drop-in sessions. This will help those who cannot attend the SNAPs for their area.

The Police will promote the sessions via Police Connect, and a press release will be issued in April 2017.

Information is also available on the Borough Council website

This will be subject to approval at the Annual SNAP Review meeting taking place on January 18<sup>th</sup>.